

we care.

LongTermCare

TempCare

ElderCare

RehabCare

ErrandCare

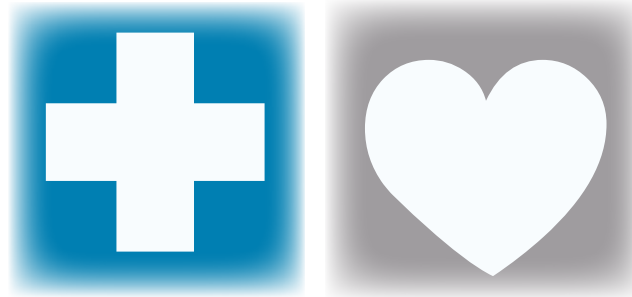
HouseCare

ParentCare

ChildNeedsCare

AccidentCare

local. caring. affordable.



SERVING THE FOLLOWING COUNTIES:

alamance, caswell,
davidson, forsyth, guilford,
randolph and rockingham



personal care inc.

1 Centerview Drive • Suite 202 • Greensboro, NC • 27407

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homecare

with a

heart.



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(336) 274-9200

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thinking about home care services...

...frequently asked questions

1. What are the minimum number of hours required?

We only require a 2 hour a day minimum. For clients who live in rural areas, there may be additional requirements.

2. Do you send the same person each time?



We strive to make a good match, and send that person to your home each time. We also work to send substitutes should your regular person be out due to illness.

3. Is your company licensed?

We are licensed by the North Carolina Division of Health Service Regulation, and are also a member of the National Association for Home Care as well as an accredited member of the Better Business Bureau.

4. What are the credentials of your employees?

We hire North Carolina Certified Nursing Assistants. They receive regular In-Service trainings to maintain their certification, and we conduct patient specific skills trainings to meet our patient's evolving needs. For our home management services, we hire experienced employees.

5. Are the employees bonded and insured?

Yes; we also do thorough background checks. This includes work references and may include national criminal background checks.



6. Do you provide on-going supervisory evaluations of the quality of care?

Yes; our RNs provide clinical supervision of all CNAs, ensuring that they have a proper plan of care to follow, and that they have the skills to perform those tasks. Specialized training is provided when necessary.

7. How flexible can the services be from week to week?

With private pay or long term care insurance, services can be tailored to meet the needs of the client. For Medicaid patients, any changes are subject to Medicaid's rules.

8. Is 24/7 assistance available?



Yes; we provide care to patients 24/7 when requested. Our staff is on call, and handle emergencies or problems that occur with service after regular business hours. This coverage allows us to respond quickly to your needs or emergencies.

about **personal care inc.**

we BELIEVE in...

...business with integrity...

...the health of our community,
as a locally-owned company...

...affordable solutions that
maintain independence
and quality of life.

Contact Us

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